

# TERMS AND CONDITIONS

#### INTRODUCTION

Welcome to PSONS. By accessing or using our website (<u>www.psons.in</u>) and services, you agree to the terms and conditions outlined below. If you disagree with any part of these terms, you may not access our services.

## 1. USE OF WEBSITE

- 1.1. The content provided on this website is for general information and use only. It is subject to change without prior notice.
- 1.2. Unauthorized use of this website may result in a claim for damages or legal action.
- 1.3. Users must not engage in any activity that disrupts the website's functionality or compromises its security.

# 2. PRODUCTS AND SERVICES

- 2.1. PSONS specializes in custom products such as T-shirts, mugs, keychains, and ID cards.
- 2.2. All product images are for illustrative purposes and may differ slightly from the final product.
- 2.3. We reserve the right to modify, discontinue, or restrict access to any product or service without notice.

## 3. PRICING AND PAYMENTS

- 3.1. All prices listed are in Indian Rupees (INR) and are inclusive of applicable taxes unless stated otherwise.
- 3.2. Payments are processed securely via Razorpay. PSONS does not store your payment information.
- 3.3. Orders will only be processed after successful payment confirmation.

#### 4. SHIPPING AND DELIVERY

- 4.1. Delivery times are estimates and may vary based on location and unforeseen circumstances.
- 4.2. PSONS is not responsible for delays caused by courier services or other factors beyond its control.
- 4.3. In case of a delivery issue, please contact us at psonstrader@gmail.com within 7 days of the expected delivery date.

## 5. REFUND AND CANCELLATION POLICY

- 5.1. Refunds and cancellations are subject to our Refund and Cancellation Policy, which is available on the website.
- 5.2. Custom orders cannot be canceled or refunded once production has started.

## 6. INTELLECTUAL PROPERTY

- 6.1. All content on this website, including text, images, and designs, is the property of PSONS.
- 6.2. Unauthorized reproduction or use of any content may result in legal action.

# 10. CHANGES TO TERMS AND CONDITIONS

- 7.1. PSONS reserves the right to update these terms and conditions at any time without prior notice.
- 7.2. Continued use of the website constitutes acceptance of the updated terms.